

Poslovni dnevnik

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The Certificate issued by London Lloyd's Registered Quality Assurance, which includes a quality management system

SEM 1986 d.d. Split has become one of almost two thousand companies in Croatia that have aligned their business operations with the strict world standards of quality business organization in compliance with ISO 9001:2000 standard. It is a certificate that raises the level of competitiveness of the individual company for domestic and foreign clients, but also affects improvement of the quality of the entire Croatian economy. The internationally recognized ISO 9001:2000 standard has been issued to SEM 1986 by London Lloyd's Register Quality Assurance after the performed auditing. It includes a quality management system, employer liability, resource management, product results, measuring and analyses. Since the companies face ever tougher competition on the global market, the Croatian companies in the process of approaching the European Union have become aware of the necessity to improve the quality of their business, operating by obtaining the organization certificates which bring many benefits, both for the company and for its clients and business partners. Primarily, it is essential to achieve and maintain product quality – the client is sure that his/her requirements relating to the product/services will be met. The certified product in turn assures client's trust in the quality - the client is sure that he/she will get the same quality of the product or service every time he/she does business with the company. It is considered that such standards lead also to the improvement of the employee's motivation and his/her satisfaction with the company in a competitive business according to contemporary international standards.



Juroslav Bužubašić

However, the ISO 9001:2000 standard represents a continuous process and does not end by obtaining the certificate; it also requires the continuous following and aligning of all processes within the company. SEM 1986 is a stock company which, in the two decades of its existence, has specialized in a whole range of activities - from maintenance and construction of street lighting, engineering, lease and maintenance of business-warehouse premises to construction and sale of residential and business premises, and its intention is to continue its business growth in an innovative spirit of the new projects and activities. SEM 1986 business operations are organized in 5 sectors: Special Projects Sector, New (Eco) Projects Sector, Engineering Sector, Public Lighting Sector and Lease and Maintenance Sector. SEM 1986 d.d. was founded in a merger of SEM Inc. and SEM Business-Sales Centre Inc. (PPC) in April 2004. SEM Inc. has brought to the new company the public lighting of the city of Split and, along with the core activity of street lighting management, the company earns profit also by supplying the plants, equipment and electrical installation material.

SEM Inc. has brought to the new company also the concession for exploitation of Ruda spring for the period of 30 years. SEM PPC Inc. on the other hand has earned its profit by managing its own business-warehouse facilities and by providing the engineering services. After the merger, SEM 1986 Inc. has expanded its business with the new catering activities.